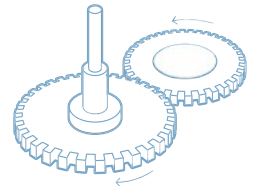


PROFESSIONAL SKILLS

Course to Competency Matrix



SKILL	COURSES
Diversity of Approach	CCA010 - Quality Customer Service GET245 - Conversations for a Culture of Inclusion SCS060 - Relationship Strategies TRV020 - Developing Your Emotional Intelligence...
Inquisitiveness	BCC020 - Now Hear This GET050 - Achieving Results SCS065 - Cultivating Judgment: Critical Thinking Skills for Complex Work Environments
Resourcefulness	NEO100 - New Employee Challenge: Part 1 NEO200 - New Employee Challenge: Part 2 PRO301 - UF 101 TRV012 - Influence: Leveraging Relationships for Change
Accountability	GET050 - Achieving Results SCS085 - Leading with Courage SCS100 - Planning/Priorities/Delegation SCS300 - Mastering the Challenge of Managing Employees
Positive Attitude	GET060 - Take Charge of Change GET080 - Attitude/Radiating Possibility TRV012 - Influence: Leveraging Relationships for Change
Growth Mindset	GET050 - Achieving Results GET080 - Attitude/Radiating Possibility GET255 - Giving and Receiving Feedback TRV040 - Embracing the Growth Mindset
Service-minded	CCA010 - Quality Customer Service GET080 - Attitude/Radiating Possibility SCS200 - From Manager to Motivator
Communication Skills	BCC010 - Communication Confidence BCC020 - Now Hear This BCC030 - Communicate Assertively BCC040 - Power Writing BCC060 - Email Effectiveness GET255 - Giving and Receiving Feedback SCS060 - Relationship Strategies SCS065 - Cultivating Judgment: Critical Thinking Skills for Complex Work Environments SCS080 - Making Meetings Work SCS085 - Leading with Courage TRV010 - Transforming Conflict TRV011 - Compassionate Communication in the Workplace TRV020 - Developing Your Emotional Intelligence... TRV041 - Storytelling to Find Your Why and Envision Your Aspirations
Empathy	SCS055 - Inspiring Trust TRV012 - Influence: Leveraging Relationships for Change TRV020 - Developing Your Emotional Intelligence...
Project/Time Management	GET050 - Achieving Results PMA010 - Project Management Basics



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